## INTRODUCTION TO PUBLIC ADMINISTRATION

- 1. Remembering: Recall the key concepts and principles of Public Administration, including its evolution, classical theories, human relations theory, rational decision making, comparative public administration, new public management, and good governance.
- 2. Understanding: Demonstrate an understanding of the historical development of Public Administration and the various theories that have shaped its practice.
- 3. Applying: Apply the concepts of rational decision making and comparative public administration to analyze real-world public administration issues and challenges.
- 4. Analyzing: Analyze the differences and similarities between classical theories and human relations theory in Public Administration.
- 5. Evaluating: Evaluate the effectiveness of new public management and good governance principles in improving public sector performance and service delivery.
- 6. Creating: Develop innovative solutions and strategies for promoting good governance practices in public administration institutions.

